

Service Contract Administrator/Obligor
WCPS of Florida, Inc. (WCPS)
P.O. Box 1189
Bedford, TX 76095
Telephone: (800) 846-6047

CONGRATULATIONS

You have just made a smart consumer decision to protect yourself from the future cost of repairing your new product by purchasing a RepairMaster Replacement Plan (the "Plan"). **To validate this Plan, visit our web site at www.myrepairmaster.com or call 1-877-263-7403. Registrations must be received within 10 days of product purchase to validate this Plan and to ensure coverage. A copy of your proof of product purchase may be required at the time of service.** The Administrator cannot register your product for this Plan if you do not complete the registration. The Administrator reserves the right to reject a registration and will refund the purchase price through the retailer.

PRODUCT ELIGIBILITY, COVERAGE AND TERM

This Plan covers products purchased as new and manufactured for use in the United States, which at the time of purchase included the manufacturer's original written warranty valid in the United States. In order to be eligible for a Plan, the manufacturer's warranty must provide at least 90 days parts and labor coverage. This Plan covers all mechanical and electrical defects that would normally be covered by the original manufacturer's written warranty, unless otherwise stated in the Exclusions section. Coverage only applies to products used non-commercially.

Coverage under this Plan shall commence immediately upon the expiration of the manufacturer's original parts and labor warranty and is based upon the term of coverage, product description, and retail price limitations shown on the front of the RepairMaster package. If the manufacturer's warranty has a split-warranty coverage (a split-warranty exists when there is uneven coverage for parts and labor), this Plan shall commence at the time the shortest portion of the manufacturer's warranty expires. This Plan is for carry-in service only.

In the event your product suffers a mechanical or electrical defect in the year following the expiration of the shortest portion of your manufacturer's warranty, this Plan will replace your original product with a product of like kind and quality. For instructions on how to obtain a replacement product, please call 1-800-292-7726. This Plan is limited to one replacement during the lifetime of the Plan. Technological advances may result in a replacement product with a lower selling price than the original product. The most we will pay on any single replacement is the price you paid for the product. If we replace the product in its entirety, our maximum liability has been met under this contract and there will no longer be coverage under the terms of this contract. Replacement products will include a manufacturer's warranty and the retailer has the option to offer an additional extended service contract on the replaced product. If a replacement product is not available, we will refund to you the product purchase price and this contract will be invalid and all obligations satisfied. **You may be required to ship or deliver the defective product prior to receiving reimbursement or a replacement product**

IMPORTANT CONSUMER INFORMATION

This Plan is deemed a service contract under federal law.

If we fail to pay or provide service on a claim within 60 days after proof of loss has been filed, you are entitled to make a written claim directly against the Insurer, Great American Insurance Company, 49 E. Fourth Street, Suite 800, Cincinnati, OH 45202. Please enclose a copy of your Plan.

If the product is exchanged by your retailer, you must advise the Administrator in writing at, P.O. Box 1189, Bedford, TX, 76095 Attn: Data Entry or call 1-800-292-7726 with the make, model, and serial number of the new product within 10 days of the exchange. If you transfer ownership of your product, this Plan may be transferred by sending to the Administrator, at the address above, the name and address of the new owner within 10 days of the transfer along with a \$10.00 transfer fee. The cancellation provisions of the service contract apply only to the original purchaser of the service contract.

This Plan is an agreement between the Administrator, WCPS of Florida, Inc., 350 Bedford Street, Suite 203, Stamford, CT 06901, and you, the purchaser. WCPS of Florida, Inc., is a licensed service warranty association and a wholly owned subsidiary of Warrantech Consumer Product Services, Inc. (WCPS). Customers having questions regarding the receipt of services under this Plan should call the Administrator at 1-800-292-7726. This document sets forth the entire Plan and may not be modified except by the Administrator.

EXCLUSIONS

This Plan does not cover any loss or damage resulting from: pre-existing conditions (means a condition that within all reasonable mechanical probability relates to the mechanical fitness of your covered merchandise prior to contract issuance); improper installation of components or peripherals; unauthorized repairs or modifications; improper use of electrical/power supply; loss of power; dropped product; collision with another object; any result of a malfunction or damage of an operating part from failure to provide manufacturer's recommended maintenance; transportation damage; damage to cabinetry; attachments; theft, abuse, misuse, neglect, vandalism, or environmental conditions (fire, floods, corrosion, sand, dirt, windstorm, hail, earthquake, or exposure to weather conditions); software and software related problems; losses on any component(s) never covered by a manufacturer's warranty; any damage to recording media including any program, data or setup resident on any mass storage devices such as hard drives, CD-ROM devices, floppy diskettes, tape drives or tape backups as a result of the malfunctioning or damage of an operating part; reception and transmission problems resulting from external causes.

Other exclusions include but are not limited to: any repair covered by a manufacturer's warranty; recall or rework, regardless of the manufacturer's ability to pay for such repairs; damage resulting from computer viruses; burned-in phosphor in CRTs; products; covered products with removed or altered serial numbers; consumables such as bulbs, filters, batteries, toner, ribbons, drums, developer, or ink cartridges; removal and reinstallation of an internal component not performed by a factory authorized service center; cosmetic or structural items; cables, cords, and connectors; component(s) never covered by a manufacturer's warranty; damage, warping or rusting of any kind in the housing, case or frame of the covered product or any non-operating part, including plastic or decorative parts; loss of data or for loss of use during the period the covered product is at a repair facility or otherwise awaiting parts; any costs associated with repairs or maintenance resulting from the product's inability to correctly recognize, distinguish, interpret or accept dates in the Year 2000 and beyond.

You are responsible for backing up all software prior to commencement of any repair. This Plan does not cover restoration of software to your covered product. If your covered product experiences a defect or damage that is excluded from coverage under this section or in the event that no covered defect or damage is found, then you are responsible for all repair costs and the cost of on-site service.

DISCLAIMER OF CERTAIN LIABILITIES

Under no circumstances shall your retailer, WCPS, or the insurer be liable for indirect, consequential, or incidental damages (including damages for lost profits, business interruption, loss of data, and the like), even if any party has been advised of the possibility of such damages. This Plan will not cover any defects that are subject to a manufacturer's program of reimbursement. This Plan is not a warranty or insurance policy; it is a Service Contract. This Service Contract is not intended to create or limit any implied warranties concerning your product, which may or may not exist under applicable law.

CANCELLATION

You may cancel your service contract by informing the Dealer of your cancellation request in writing within 30 days of receiving the service contract. The service contract is non-cancelable after 30 days from the date of purchase. For those states that do not permit non-cancellation of your service contract, the law of that state shall apply to residents requesting cancellation.

If we cancel this service contract, we must provide you with a written notice at least 15 days prior to cancellation at your last known address, with the effective date for the cancellation and the reason for cancellation. Return of the premium is based upon 100% of the unearned pro-rata premium.

SPECIAL STATE REQUIREMENTS

State amendments to specific provisions of the terms of cancellation are as follows:

Florida only: This Plan is between WCPS of Florida, Inc., and you, the purchaser. In the event the Plan is canceled by the warranty holder, return of the premium shall be based upon ninety percent (90%) of the unearned pro-rata premium less any claims that have been paid or less the cost of repairs made on behalf of the warranty holder. In the event the Plan is canceled by WCPS, return of the premium shall be based upon one hundred (100%) of the unearned pro-rata premium.

DO YOU NEED PROTECTION FOR OTHER PRODUCTS IN YOUR HOME?

Contact WCPS for further information by writing to P.O. Box 1189, Bedford, TX 76095, Attn: Direct. For faster service, call 1-800-541-6014. Please have the model number, make, year of purchase, and other relevant information available when placing your call.